

FTIS Digital Conversion

Congratulations! Your child is a part of the Fort Thomas Independent Schools' Digital Conversion. Below are a few best practices when using the district-provided MacBook.

For best performance, please RESTART the MacBook when you go home and when you return to school.

Should my home Wi-Fi have a certain setting for the Mac?

The security setting allows you to control access to your wireless network, as well as to specify the level of privacy you'd like to have for data you send over the air.

Apple recommends a Wi-Fi security setting of either **WPA2** or **WPA**. If you are using WEP security, it is possible the MacBook will not connect to your home network.

The MacBook won't connect to my Wi-Fi. Now what?

Here are some things to try:

- Restart the MacBook
- Verify you are using the correct password for your home network. If you are using MAC address filtering, add the MacBook's MAC address to your router's allowed devices list
- Verify you are using a security method stronger than WEP.
- Contact your Internet Service Provider (e.g. Time Warner, Cincinnati Bell) to see if they can help you troubleshoot.
- Use a home computer until a solution to the wireless issue is found.

Where can I connect to free Wi-Fi?

You could try these locations:

- Fort Thomas Coffee
- Campbell County Public Library
- HMS or HHS; you can get a signal outside!

For additional questions, contact:

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